

Introduction

This competition is part of the European Commission's presence at the 2024 summer festivals.

This competition will take place exclusively via the online platform Instagram, specifically via the account of the Representation of the European Commission in Luxembourg.

The competition will be open to internet users from **10/09/2024 09:00** until **11/09/2024 23:59**. During this period, Instagram users will be invited to subscribe to the Instagram account of the European Commission's Representation in Luxembourg, to 'like' the post announcing the competition and to "tag" at least one other user account in the comments of said post.

A total of **two (2)** users will win **two VIP entries** each for the **LOA festival**.

The festival will take place from 13 to 14 September 2024 at Place de l'Europe, Luxembourg City.

Eligibility

1. The competition is open to everyone.
2. Participants must be old enough to attend LOA on the day of the event and should refer to LOA's website to ensure this: <https://www.loa.lu/faq-loa-luxembourg>
3. Participants must have an account on the online platform Instagram.
4. Participants are not required to provide personal information; the winners agree to provide only the information necessary for their identification, as well as for the verification of their age and contact: surname, first name, date of birth, email address, Instagram username.
5. The European Commission declines all responsibility in the event of problems relating to participation in the competition, whatever their cause.

Rules for participation

6. Participation in the competition is effective as soon as a user comments on the post announcing the competition.
7. Each participant is authorised to take part only once.
8. Each participant agrees to be contacted by private message in the event of winning.
9. This competition is in no way organised or supported by the Instagram platform, which cannot be held responsible for its implementation.
10. The community management activities carried out by the Representation in Luxembourg under the post of the competition announcement, such as likes or comments, have no influence whatsoever on the result of the competition. The authors of the comments with which the Representation interacts are in no way advantaged.
11. Entrants attempting to influence the outcome of the competition, in particular by claiming a relationship with the European Commission or its current or former staff, will be disqualified.

Deadlines

12. The contest will be available from **10/09/2024 09:00** until **11/09/2024 23:59**.

13. The deadline for participation is **11/09/2024 23:59**. Any participation beyond this time will be considered void.

14. The winners will be contacted and will receive the e-tickets as of **09:00 on 12/09/24**. After being contacted, the winners will have 24 hours to accept the prize. If a winner not reply within 24 hours, the Representation of the European Commission in Luxembourg reserves the right to disqualify them and choose another winner among the participants.

Prize: festival entrances

15. The winners will receive the electronic tickets by e-mail from the Representation of the European Commission in Luxembourg, 15 Av. John F. Kennedy, 1855 Kirchberg Luxembourg.

Transport and other costs related to presence on the spot

16. The European Commission, or any other organisation acting on its behalf, will under no circumstances be liable for any material or personal injury or loss suffered during the LOA Festival.

17. The winners of the tickets will cover their personal transport, catering and accommodation costs, as well as all other costs related to the festival.

Fees

18. At no time will the European Commission or any other organisation acting on its behalf request any form of payment or purchase to participate in the competition.

19. However, all participants are responsible for any costs or expenses they incur in connection with their participation in the competition (including but not limited to internet access costs).

Acceptance of the competition rules

20. Any participation in the contest constitutes acceptance of these terms and conditions.

21. The European Commission reserves the right to amend these terms and conditions at any time without prior notice and commits to keeping them updated on the Representation of the European Commission in Luxembourg's website. It is the responsibility of the participant to consult the terms and conditions regularly in order to be informed of any changes.

22. The European Commission or any other organisation acting on its behalf are not affiliated or associated with the LOA Festival.

Under no circumstances may the above entities be held liable for any loss, damage, material or personal injury suffered by the winners or third parties or affecting property or something other, or for any costs and expenses incurred or incurred in connection with the participation in this competition.

The Commission, or any other organisation acting on its behalf, is not responsible if the LOA festival cannot take place due to force majeure. The Commission cannot be held liable for the expenses incurred in participating in the competition, which shall be borne entirely by the participants.

23. The European Commission is not responsible if a winner is unwilling or unable to participate in the festival due to cancellation of their trip, delays and/or interruptions due to force majeure. If, for whatever reason, a winner confirms that they are not available to visit the festival, the European Commission reserves the right to disqualify them and choose another winner among the selected participants. No cash equivalents will be proposed.

Disqualification

24. Participations, which do not comply with these rules, may be disqualified without prior notification. The decision of the European Commission will be final.

Applicable law

25. Any controversy concerning these terms and conditions will be governed by the law of the European Union, supplemented, where appropriate, by Luxembourgish law. If a dispute, controversy or claim arising out of or relating to the subject matter of the dispute cannot be settled amicably between the participant and the European Union, it will be subject to the exclusive jurisdiction of the courts of Luxembourg.

Data protection

26. This competition is organised by the Representation of the European Commission in Luxembourg. It is bound by the confidentiality obligations under the General Data Protection Regulation (Regulation (EU) 2016/679).

27. The European Commission's Directorate-General for Communication is the data controller. The data will be stored until December 2024 and will then be deleted.

28. All personal data collected to identify and contact the winners (surname, first name, date of birth, email address, Instagram username) will be stored by the data controller, data processor or their trusted representatives and will only be used for the purpose of this competition.

29. The European Commission is committed to protecting personal data. Any personal data is processed in line with the Regulation (EU) 2018/1725. All personal data processed by the Directorate-General for Communication or by the Representations of the European Commission shall be processed accordingly.

30. If you wish to verify which personal data is stored about you, have it modified, corrected or deleted, or if you have questions concerning the information processed in the context of this competition or your rights, please do not hesitate to contact COMM-REP-LUX-COMMUNICATION@ec.europa.eu

31. If you have any questions or concerns about how your personal data is being processed, please contact: COMM-REP-LUX-COMMUNICATION@ec.europa.eu

32. If you are still not satisfied, you can contact the European Data Protection Supervisor (EDPS). Contact details and details of data subjects' rights are available on the EDPS website: <https://edps.europa.eu/>.

33. By taking part in this competition, participants accept the privacy statement of this competition in order to be able to submit their application.

Contact

34. If a participant wishes to withdraw its approval of the general conditions, they may contact the team responsible for this competition: COMM-REP-LUX-COMMUNICATION@ec.europa.eu

35. Participants withdrawing their approval of the general conditions will be automatically disqualified because they cannot be included in the list of participants without accepting the terms of the contest.

36. If a participant wishes to ask questions about the competition before or after registering, they can contact the team responsible for this competition at the following address: COMM-REP-LUX-COMMUNICATION@ec.europa.eu